



“FUDX” PLATFORM AGREEMENT dated on _____

Company		(REPRESENTATION COMPANY)	FUDX
Name			BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED
Headquarter address	Street, Building no.		B-Wing, 505, Senapati Bapat Marg, Elphistone Road, Mumbai - 400013
	City		Mumbai
	Country		India
Registration No.			U55209MH2020PTC343941
GSTIN no. (if applicable)			
Webpage			www.thefudx.com
Email:			ruchi.dhawan@thefudx.com
Owner			
Company Representative			Mrs. Ruchi Dhawan
Title of Company Representative			General Manager
Company Representative telephone no.			9920868686

Considering:

- The functionalities on the website www.thefudx.com (the “Website”) and the FUDX mobile application (the “App”), commonly referred to as the “Platform”, through which certain commercial units are allowed to promote and as the case may be, to offer their products and services for sale, conferring eventually certain benefits to the customers (Users of the Platform), in order to keep



them loyal (the FUDX platform acting as an intermediary between the PARTNER and its potential customers or users of the Platform). BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED has exclusive legal rights over the FUDX brand.

• REPRESENTATION COMPANY is the partner and representative of BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED is authorized by BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED to undersign this contract on its behalf. BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED will be the PARTNER's primary contact for any technical support & platform related issues. In the case of platform related issues REPRESENTATION COMPANY will relay said issues to BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED and will ensure BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED will uphold its undertakings in relation to said issues. With BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED and REPRESENTATION COMPANY hereby referred to as "The Group or Group" when in relation to both the entities.

BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED and PARTNER (the Parties) have decided to conclude the following agreement:

I. PURPOSE OF THE AGREEMENT

The purpose of the Agreement is to establish the commercial and economic conditions that will govern the relationship between BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED and PARTNER in order to expose the products and services that the PARTNER offers in its trade, through the Platform, and which may be purchased by the Platform Users in certain conditions.

II. COMMERCIAL TERMS & CONDITIONS

The Parties expressly agree to the Commercial and Economic Conditions set out in Annex 1 to this Agreement. Any change of these conditions will be made exclusively through an Addendum or by publishing and notifying the Partner with at least 30 days in advance. The partner taking 30 days to implement the change regarding the new Terms & Conditions.

In order for FUDX to process the transactions made through the platform on the PARTNER'S behalf the PARTNER may use the wallet system and / or our payment gateway system (details of which are covered in clause 4.5) to pay the same.

Payment Settlement Cycle and Process will be on every Thursday (the cycle will be Thursday to Wednesday).



III. DURATION OF THE AGREEMENT

This Agreement shall enter into force on the date of its signature by both Parties and shall be valid for 10 years . Upon its expiry, if neither Party has indicated its intention for termination, the Agreement will be automatically extended under the same conditions for another 10 years , an addendum will be shared between both.

IV. THE GROUP'S RIGHTS, OBLIGATIONS & UNDERSTANDINGS

4.1 BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED undertakes to ensure the functionalities and benefits of the Platform and to remedy as soon as possible any aspects detected as being in breach of the operating parameters.

4.2 BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED undertakes to provide all the necessary licenses and authorizations for the operation of the Platform throughout the period of this Agreement and to fulfill the legal and contractual conditions required for the proper performance of the services made available through the Platform.

4.3 FUDX will act as an intermediary in the PARTNER's relationship with the Users of the Platform and as such BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED cannot be held liable in any form for non- conformities of the products and services offered by the PARTNER through the Platform and / or for the guilty actions of the Users in relation with the PARTNER.

4.4 Registered Medical Practitioner shall mean a person who is registered under state medical register of state medical council after finishing the undergraduate medical course in a college recognized by state government and approved by medical council of India. Through the Platform, FUDX facilitates the purchase of drugs and other pharmaceutical products, and services offered for sale by Medical Store ("Pharmaceutical Product and Services"). BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED shall have no liability with respect to the selling of Pharmaceutical product & services offered by Medical Store to user with or without prescription of Registered Medical Practitioner. Pharmaceutical product and Services made available by medical store through the Platform shall be the sole responsibility of the Medical Store. The BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED does not take any representation or warranty as to legal title of the Pharmaceutical Product and Services offered for sale by Medical store through Platform.

Delivery Partner of The BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED has deliver the orders from Hospitality Partner to user and accept payments through the FUDX platform or cash on delivery. FUDX & Delivery Partner shall not be liable for any acts or omissions on part of the Hospitality Partner including deficiency in service, wrong delivery of order / order mismatch, quality,

incorrect pricing, deficient quantity, time taken to prepare the order, expired product etc. In case customer has any complaint regarding product offered through FUDX platform, FUDX will investigate the same and resolve it. Further FUDX will take necessary precautions to ensure the safety and satisfaction of all customers.

4.5 In order to process the payments made through the Platform, BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED has taken all the legal steps and has concluded contracts with the payment processors authorized according to the law, thus ensuring the security of the collection and payment process. BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED will retain the costs for credit card payment processing from the amounts collected for the Partner, according to the activity report available under his account. The collected amounts will be transferred weekly by BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED to the Partner's bank account.

V. PARTNER'S RIGHTS AND OBLIGATIONS

PARTNER declares and guarantees that it has and / or will provide at its own costs all the technical facilities necessary for accessing and operating the Platform corresponding to the type of access to the Platform for which it has chosen through this Agreement.

PARTNER undertakes its obligation to provide FUDX in the agreed format all the necessary documents, photos and information for a complete exposure on the Platform of the products and / or services offered.

Descriptions of the products and / or services mentioned in the Platform will always be made in accordance with what is strictly provided by the PARTNER, so that any inconsistency between what is described in the Platform and the product and / or service actually offered by the PARTNER (such as, but not limited to the difference between the price offered in the Platform and the price offered in trade) will be the responsibility of the PARTNER.

The PARTNER has the responsibility to maintain in real time the account made available on the FUDX platform, updating any lack of availability, changes and / or outage of the stock of products and / or services in the Platform, modification of the operating hours, location or other information relevant to Users.

PARTNER declares and guarantees that all content provided on the Platform is his property and grants FUDX & The Group a license valid at national level, perpetual, irrevocable, transferable, free, with the right to sublicense, to use, copy, modify, create derivative works, to distribute, to display publicly, to represent the public and to exploit in any other way the respective content provided, in all formats and on all distribution channels without informing and without the prior consent of the PARTNER.

The PARTNER declares and guarantees that (i) he is the sole and exclusive owner of all the content provided and / or owns all the rights, licenses, agreements and authorizations necessary to distribute the contents in these conditions; and (ii) the content generated and distributed by the PARTNER on the Platform does not infringe the rights of third parties and does not prejudice any law or regulation.

The PARTNER undertakes that in the case where the PARTNER would want to seek legal remedies due to any issues with the platform (including but not limited to data breaches) or any other matter, the only remedy and legal course of action the PARTNER has with BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED is to terminate the contract and demand payment of any due sums any member of the Group is holding for the PARTNER at the time of such event occurring.

VI. PLATFORM'S PRODUCTS ACQUISITION PROCEDURE

The users of the Platform, depending on the type of access contracted by the PARTNER, can view each commercial outlet and any of its products and / or services, through a dedicated menu of the PARTNER within the Platform (in which all the product / service data sheets appear). According to the permitted operations on the Platform (which are to be set by the PARTNER), the User will be able to opt for other specific facilities such as: reservations, dine-in orders, pick-up, delivery and payments through the application. The placing of the order and payment will be made by the User at the location of the PARTNER selected on the Platform, with the PARTNER being responsible for the confirmation and processing of the order.

After the User chooses its options, places and pays for the order (or chooses to pay by cash – as the case maybe), It is confirmed, processed and delivered by the PARTNER under the conditions selected by the User, together with the fiscal receipt. Once the order is confirmed by the PARTNER, it can only be cancelled in cases expressly regulated by this Agreement and / or on the Platform, the User owing the value of the order, which will be automatically debited from the account or transferred to the BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED account or as the case may be to the PARTNER's account.

VII. INTELLECTUAL PROPERTY

All trademarks, domain name, software program and other creations that are the subject of Industrial and Intellectual Property related to the Platform, including possible future changes, are subject to the exclusive use right of FUDX. The PARTNER undertakes not to register or request their registration or any such elements, in any place, or to change, modify or delete them, expressly accepting that no provision of the Agreement grants rights in the future on such aspects.

VIII. CONFIDENTIALITY AND NON-COMPETITION

The parties will refrain from using for their own purpose or from disclosing to third parties any business secrets and any confidential information of economic, commercial, financial nature to which he has had access in the execution of this Agreement, even after the termination of this agreement, for a period of 12 months.

With this agreement itself being classified as Confidential Information.

The recipient of the Confidential Information undertakes: (i) Not to use the Confidential Information for the purpose of carrying out or supporting commercial activities similar to the one carried out by the issuer within or outside this Agreement and /or activities of unfair competition, independent of obtaining non-competitive advantages; (ii) Not to copy, multiply, modify, truncate any of the transmitted materials, unless this is allowed in writing by the issuer of the information; (iii) Not to disclose Confidential Information to third parties, without the issuer's prior written consent, except for its auditors, lawyers, legal advisors and consultants involved in the Agreement and held in their turn by the obligation to maintain confidentiality or by their own employees, except for those who must know this information in order to perform the service tasks. The employees and third parties mentioned above must be informed about the confidentiality of the information and about the obligation to maintain the confidentiality of the information to which they will have access previously and during the execution of the Agreement; (iv) To make all the organizational, technical and logistical measures in order to maintain the confidentiality of information, including, but not limited to, encryption of Confidential Information on specific magnetic media; (v) Not to allow and / or not facilitate the use by the third parties of the Confidential Information, regardless of the purpose of this use; (vi) Not to use the Confidential Information for any purpose other than that mentioned in this Agreement, respectively the execution of the Agreement; (vii) To use the Confidential Information with the same diligence as that accorded to its Confidential Information.

THE PARTNER undertakes that during the term of validity of this Agreement and 12 months after its conclusion, they will not develop or support similar technology themselves on their own to the one carried out by FUDX according to this Agreement.

IX. TERMINATION OF THE AGREEMENT

If either party wants to terminate the contract they must give the other party a minimum of 3 months notice prior to the end date of the contract term.

There will be grounds for termination of the Agreement for breach of any of the obligations provided for in it or for failure to fulfill its obligations, if the breach is not remedied within 5 (five) calendar days from the notification of such breach brought to the notice of the party acting under the Agreement and is injured.



In a condition of breach, FUDX can withdraw immediately and the process of termination will follow. Failure to pay or delay the payment by the PARTNER of the amounts owed to the Group under this Agreement will be the reason for its account being suspended, with the payment of damages corresponding to the damage caused, with the same also being grounds for extraordinary termination.

X. GENERAL DATA PROTECTION

The Parties declare that they have become aware of and comply with Indian legislation on the protection of personal data in carrying out the economic activities regulated by this Agreement.

The PARTNER acknowledges that the personal data of the users of the Platform Users, which are processed during the course of this Agreement, are the shared responsibility of the PARTNER and the Platform, the PARTNER having no access to the personal data of the Users unless their consent for processing is obtained previously.

The PARTNER will not be able to subcontract to any third party the provision of the services that are the subject of the Agreement, without the prior express agreement of BEST AMGSS HOSPITALITY AND SERVICES PRIVATE LIMITED. Hereby, the PARTNER guarantees AMGS HOSPITALITY AND SERVICES PRIVATE LIMITED the existence and the application of adequate technical and legal measures for security of the transactions and the protection of the personal data processed in the execution of this Agreement.

XI. APPLICABLE LAW AND JURISDICTION

This agreement will be governed by the laws in force in India. In case the settlement of the disagreements is not possible amicably, they will be submitted to the arbitral tribunal / courts, any sort of dispute the exclusive jurisdiction is Mumbai for any and every Region/Agreement/Partner/ any documents signed by FUDX. The appendix 1 and the Terms & conditions document published on the official website are part of this agreement.

This Agreement was concluded in 2 original copies, one for each party, today _____, in India.

**(Stamp & Signature)
BEST AMGSS HOSPITALITY AND SERVICES PVT LTD**

(Through GENERAL MANAGER MRS. DHAWAN)

**(Stamp & Signature)
PROPRIETOR**

Appendix 1 - Commercial Conditions for using the FUDX platform

Part of contract no _____ dated on _____

A transaction represents any reservation, order (of any type) or online payment rolled out through the Fudx Platform.

Special fees for using the FUDX platform, valid till 31st December 2021:

Transaction type	Indian Rs.
Reservation placed from FUDX	Rs. 50/- per reservation (This will be adjusted if Online Pre-Order is placed or Dine-In order at the restaurant)
Pre-Order online (on reservation) from FUDX to dine at the restaurant	Rs. 50/- per order
Dine-In order placed from FUDX	Rs. 50/- per order
Pick-up order placed from FUDX	Rs. 50/- per order
Delivery order placed from FUDX arranged by Partner	Rs. 50/- per order plus the delivery cost
Order taken by Waiter from FUDX	Rs. 20/- per order or Rs. 1000/- per month per waiter (Minimum 5 waiters) as a subscription model
Room Service order placed from FUDX	Rs. 50/- per order
Online credit card payment processing	3.5%
Pre- Order online placed and delivered by FUDX	_____ % of order value

(Stamp & Signature)
BEST AMGSS HOSPITALITY AND SERVICES PVT LTD
(Through GENERAL MANAGER MRS. DHAWAN)

(Stamp & Signature)
PROPRIETOR

ANNEX 1

List of Documents required from Partner:

1. Shop Establishment Registration
2. FSSAI Registration
3. Pan Registration
4. AADHAR Registration
5. GST Registration
6. Bank Account Details
7. Cancelled Cheque
8. Menu Card Printed Copy or Menu Card in Excel File
9. Proprietor Details:
 - a. Proprietors Pan & Aadhar Card Copy
 - b. Proof of Residence.